

# Building Alliances and Conversations for Integrated Child Health

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## Introduction

- A Darzi project - a collaboration between healthcare sectors, initiated by Great Ormond Street Hospital and Primary Care Health Education England.
- Over the last five years, there has been a greater push in national policy to promote cross-sector working and learning, with more attention directed towards children's health services (NHS Long Term Plan, 2019).
- It can be a challenge to achieve effective integrated care for children and young people who are managed across different healthcare sectors. Such challenges can have an impact on the quality of care received.

## Conclusion

- Feedback revealed that such collaborative practices resulted in higher levels of satisfaction, ownership, and a more informed approach to healthcare initiatives.
- This project highlighted the importance of multi-system conversations in achieving integrated care for children with complex needs.
- Outcomes and learning were shared across all stakeholder groups, including government bodies.

## Culture of Communication and Collaborative Working

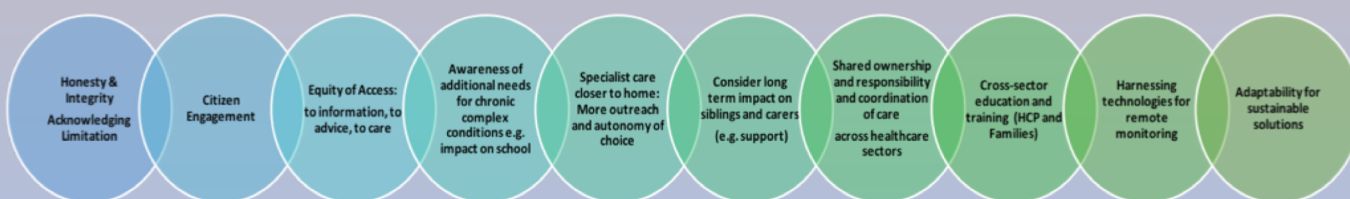


Figure 2: Framework of integrated working

## Objectives

This year-long project focused on children with complex needs in North and Central London.

'Complex' was defined as those children who required input from multiple health services.

- The first aim of this project was to explore the challenges to integrated care for paediatric patients with complex needs.
- The second was to use cross-sector understanding to identify ideas and insights that might lead to sustainable systems change.

## Methods & Results

- The project included insights from different healthcare providers across healthcare sectors, alongside parents of children with complex needs.
- Over the year, interviews, multi-disciplinary (MDT) focus groups and a **large multi-system collaborative workshop** were held - inviting parents, clinicians (cross-sector) and government bodies to participate. Management leads from different hospitals and primary care sectors also attended.
- Data was analysed using thematic analysis.
- Final findings from the **collaborative workshop** are illustrated below (Figure 1)
- The collective findings from the interviews, focus groups and the workshop yielded themes from which a **framework** for approaching integrated working was created (Figure 2)

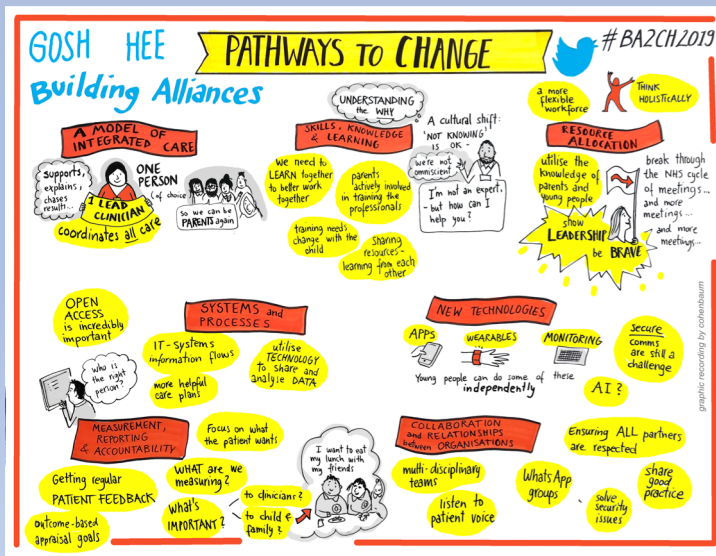


Figure 1: Findings from the collaborative workshop